



PHR Company Policies

- 1) Please read and understand that PHR Management sets out Policies to help keep everyone safe.
- 2) MANDATORY WAIVERS: No participation of any kind for any outdoor rides or horse or outdoor activities without signed and initialled Mandatory Waiver forms – located on the website, or you can ask management for copies. If you need copies for everyone to sign let PHR know two days before. Ask if you are not sure which waivers you need for what.
- 3) Leave all pets at home. Do not leave them inside your vehicle or tied to it.
- 4) NO ALCOHOL or any smoking on the wagon/sleighs or anywhere near the horses.
- 5) PHR Insurance and AGLC <https://aglc.ca/> prohibits anyone from bringing in their own alcohol to consume on site.
- 6) Customers with any physical ailments including asthma, allergies, or diabetes are responsible to let management know if possible. Adults accompanying children are responsible for any minors if bringing anyone under the age of eighteen and must watch them at all times.
- 7) People must obey all instructions from the horse handlers and not approach the team when under harness or manage the horses in any way.
- 8) Customers not permitted to feed the horses anything.
- 9) The other horse areas are strictly out of bounds unless a pre-booked, prearranged time made. Call to book a ride if you want to experience a horse time.
- 10) Customers to wait until management says it is safe to board or exit horse wagon/sleigh. No exiting the wagon or sleighs when in motion and all patron riders MUST remain seated at their spots from the time the ride leaves until it ends.
- 11) During the pandemic, no gathering of people inside washroom area and anyone going inside needs to wear a mask when inside the washroom area that is located at Putting Course. All other buildings are out of bounds unless booked. Masks required when indoors anytime.
- 12) Any items you bring in that are larger such as boxes used to transport in food/gifts, and any metal items brought into the venue must be removed promptly, following your visit.
- 13) All roasting sticks must remain at the fire areas and used in a proper manner to prevent anyone from getting injured when cooking their hot dogs or marshmallows. Hand sanitizer will be available at the entrance to the golf courses.

Everyone attending to observe safe Covid 19 policies and if anyone is not feeling well or has any symptoms of a cold or Covid19 or if anyone has been exposed to anyone who has been ill and/or who has traveled in the 14 days prior to the event, must not enter the venue. Seasonally, pond ice as deemed due to weather conditions, can change at any time. Safety is your responsibility for you and those attending, and helmets are encouraged for those venturing out onto the ice at their own risk if doing so; if anyone ventures on to or goes around the ponds for any reason it is not PHR responsibility, ***Pond use is at your risk